



**CASTLEPOINT**

INDEPENDENT SPEECH & LANGUAGE THERAPY

# New Therapy Sessions Deposit

As a small business, short notice cancellations (within **48 hours** of the agreed session) can be detrimental to our small company.

Therefore, following initial assessment, we now ask for a **refundable £65 therapy session holding deposit** at the beginning of an agreed therapy block of sessions.

In the event of a cancellation within 48 hours of a session, a **£25 deduction** of this deposit may occur at the therapist's discretion.

If you do not contact us to cancel your appointment at all, the whole amount will be deducted and the deposit will need to be renewed before booking your next appointment via a payment link.

The deposit will be refunded/ deducted from your last agreed session.

Thank you for your understanding.

